

**UNIT 4 ON THE PHONE**  
**LGS PRACTICE TEST**

1. Read the text and answer the question.

İlyas and Gönül are talking about making phone calls. İlyas thinks that calling is the best and most personal way to communicate, but Gönül believes that text messaging is much better.

**Which of the following is GÖNÜL'S speech bubble?**

- A) Hearing a friend's voice makes me feel happy and connected.
- B) You can solve urgent problems much more quickly by calling.
- C) Typing messages gives you time to think and express your ideas.
- D) I explain my feelings much better when I talk on the phone.

2. Below, you see some parts of four different phone conversations.

1	<b>Miss Aydın:</b> May I speak to Miray, please? <b>Secretary:</b> Sure, she is in her office. Hold on a moment, please.
2	<b>Ekrem:</b> Is Bora there? I want to invite him to play basketball. <b>Mrs. Baskan:</b> Hi, Ekrem. He has gone out to buy some science books.
3	<b>Merve:</b> Can I speak to Doctor Neris, please? <b>Ms. Sarıkaya:</b> Hello, Merve. I'll put you through. She is waiting for your check-up call.
4	<b>Damla:</b> Could I speak to Miss Akça, please? <b>Secretary:</b> Hello, Damla. Just a minute, please. I'll get her.

**According to the conversations above, who is DEFINITELY NOT available at the moment?**

- A) Miray
- B) Bora
- C) Doctor Neris
- D) Miss Akça

3. Read the conversation and answer the question.

**Secretary:** Hello, RC Production. How can I help you?

**Aynur:** Hello! This is Aynur speaking. ----?

**Secretary:** Hold on, please. I'll put you through... Oh, I'm afraid he is not available at the moment. ----?

**Aynur:** Yes, please. ----?

**Secretary:** Sure, I'll tell him when he gets back. Goodbye!

**Which of the following does NOT fill in any of the blanks in the conversation above?**

- A) Could you tell him to call me back in the afternoon, please
- B) May I speak to Murat at the office, please
- C) Would you like to leave a message for him
- D) Can you repeat your message slowly, please

4. Read the conversations below and answer the question.

**Ali:** Hello! This is Ali. I am calling the call center to solve a problem with my camera.

**Aybüke:** Hi, I am Aybüke. I always use my phone to send text messages to my best friend.

**Yiğit:** Hi! I am Yiğit. I use my smartphone to write e-mails and communicate with banks.

**Aynur:** Hello, I'm Aynur. I study and try to buy a science book using my smartphone.

**Which of the following is NOT correct according to the conversation above?**

- A) Ali contacts customer service using his phone.
- B) Aybüke texts her best friend to keep in touch.
- C) Yiğit prefers face-to-face talking for business.
- D) Aynur uses her device to buy educational materials.

5. Read the table and answer the question.

Buğlem did research on important events in communication history. Then, she prepared the table below with the exact dates:

Event / Invention	Date / Year	Inventor / Person	Died in
First telephone call	10 <sup>th</sup> March 1876	Alexander Graham Bell	1922
Overseas phone link	1 <sup>st</sup> April 1891	Queen Victoria (User)	1901
First mobile phone call	3 <sup>rd</sup> April 1973	Martin Cooper	Still Alive

**According to Buğlem's table, which of the following was NOT possible?**

- A) Queen Victoria made an overseas phone call to Paris before she died.
- B) Alexander Graham Bell used a mobile phone to call his assistant.
- C) Martin Cooper talked to his friends on a telephone line during his life.
- D) People made telephone calls after Alexander Graham Bell invented it.

6. Read the results of the survey and answer the question.

Mr. Bayrak asked 100 students about their communication preferences. Here are the results:

More than half of the students prefer sending text messages to keep in touch. Writing letters is the least popular option. Having a live chat is as popular as sending e-mails.

**According to the results of the survey, which of the following tables is CORRECT?**

A)

Preference	Number of Students
Sending text messages	60
Writing letters	10
Having a live chat	15
Sending e-mails	15

B)

Preference	Number of Students
Sending text messages	65
Writing letters	15
Having a live chat	10
Sending e-mails	10

C)

Preference	Number of Students
Sending text messages	55
Writing letters	5
Having a live chat	30
Sending e-mails	10

D)

Preference	Number of Students
Sending text messages	45
Writing letters	15
Having a live chat	20
Sending e-mails	20

7. Read the text, look at the table and answer the question.

Orkun is planning to invite his friends to a basketball match on Sunday afternoon. He sends them a text message to invite them. The table below shows his friends' plans for Sunday:

Mina	Ayşe	Eymen	İpek
staying in bed / resting (All day - ill)	visiting grandparents 9 am - 12 pm	studying for maths exam 2 pm - 5 pm	going to a concert 4 pm - 7 pm

According to the information above, which of the following is NOT an appropriate reply to Orkun's invitation?

- A) İpek: Hey Orkun! That's cool, but in the afternoon I will go and listen to my favourite band.  
B) Ayşe: Hi, buddy! That's a good idea. I can join you right after our family visit.  
C) Mina: Orkun, I'm sorry but I can't join you because I hurt my leg and must rest today.  
D) Eymen: Hello Orkun! That sounds awesome, but I must go to the bookshop to buy a science book.

8. Read the conversation and answer the question.

**Secretary:** Good morning, Doctor Mandev's office. How can I help you?

**Zeynep:** Hello. May I speak to Doctor Mandev, please?

**Secretary:** Hello, Zeynep. ----. Would you like to leave a message?

**Zeynep:** No, thank you. I'll call back later.

Which of the following does NOT complete the conversation above?

- A) I'm afraid she isn't available at the moment  
B) I'm sorry, but she is out of the office right now  
C) Hang on a minute, please. I'll get her now  
D) She is busy with another patient right now

9. Read four different messages below and answer the question.

**Yaman:** Hi Yusuf! I have a message for Kemal. Can you tell him I'll try to come to his concert?

**Secretary:** Hello! Doctor Suna is not available now. May I take your name and a message?

**Mehmet:** Hey Hamza! I'm sorry but I can't meet you today. Can you please buy a science book for me?

**Cihan:** Mrs. Azaklı, your television is ready. Is 1 pm okay for the delivery of your product?

According to the messages above, who is actively asking to RECEIVE or GET a message from the other person?

- A) Yaman  
B) Secretary  
C) Mehmet  
D) Cihan

10. Below, you see some parts of four different phone conversations.

1	<b>Dila:</b> Hello, Dila speaking. Can I speak to Doctor Yelin, please? <b>Ms. Beren:</b> Hold on, please. I'll put you through.
2	<b>Alp:</b> I guess the line is engaged. I'll call back later. <b>Mrs. Uçku:</b> Okay, Alp. Talk to you soon, take care.
3	<b>Berke:</b> Hello, Ali. This is Berke. How are you doing? <b>Ali:</b> I'm not very well, Berke. I broke my leg yesterday.
4	<b>Kerem:</b> Could you please tell him to call me back in the afternoon? <b>Çınar:</b> Of course. I will take your message.

Which two people are at the very beginning of their phone conversation to start a call or ask for someone?

- A) Dila - Ms. Beren  
B) Alp - Mrs. Uçku  
C) Berke - Ali  
D) Kerem - Çınar

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